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MOBILE WEEK BARCELONA **ART, SCIENCE & TECHNOLOGY**



The Future is now: 9 Future Principles











Striking the right balance between technology and humanity is critical to our future





Technology



Humanity















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Future Principle 1: Embrace technology but don't become it



Future Principle 2: The future is a mindset not a timeframe



COMBINATORIAL

INTERDEPENDENT

E ABUNDANT HOLISTIC



Take a broader view: business as usual is dead, or dying





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Future Principle 3: Data is the new oil We'll need to regulate the data platforms just like we regulated the oil industry



2017 Global Market Capitalization Leaderboard = Tech = 40% of Top 20 Companies...100% of Top 5...

Rank	Company	Region	Industry Segment	Current Market Value (\$B)	2016 Revenue (\$B)
1	Apple	USA	Tech – Hardware	\$801	\$218
2	Google / Alphabet	USA	Tech – Internet	680	90
3	Microsoft	USA	Tech – Software	540	86
4	Amazon	USA	Tech – Internet	476	136
5	Facebook	USA	Tech – Internet	441	28
6	Berkshire Hathaway	USA	Financial Services	409	215
7	Exxon Mobil	USA	Energy	346	198
8	Johnson & Johnson	USA	Healthcare	342	72
9	Tencent	China	Tech – Internet	335	22
10	Alibaba	China	Tech – Internet	314	21
11	JP Morgan Chase	USA	Financial Services	303	90
12	ICBC	China	Financial Services	264	85
13	Nestlé	Switzerland	Food / Beverages	263	88
14	Wells Fargo	USA	Financial Services	262	85
15	Samsung Electronics	Korea	Tech – Hardware	259	168
16	General Electric	USA	Industrial	238	120
17	Wal-Mart	USA	Retail	237	486
18	AT&T	USA	Telecom	234	164
19	Roche	Switzerland	Healthcare	233	51
20	Bank of America	USA	Financial Services	231	80
Total				\$7,207	\$2,497



Source: CapIQ. Market value data as of 5/26/17

Note: For public companies, colors denote current market value relative to Y/Y market value. Green = higher, red = lower.

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KP INTERNET TRENDS 2017 | PAGE 324











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Future Principle 4: Artificial Intelligence will have more impact on humanity than the industrial revolution



First we electrified, then we digitised, now we cognify



(riffing off Kevin Kelly)







First we electrified, then we digitised, now we cognify



(riffing off Kevin Kelly)



The global brain: a €60 Trillion temptation





So, tell me more about your fear of Al...



Social intelligence (human)

Emotional intelligence (human) Intellectual intelligence (human)

Artificial intelligence (machines)





Uninstall the fear, but keep the caution! 10%





For now, the biggest danger is not that machines will take over but that we become too much like them



Future Principle 5: All technological progress must result in human flourishing



Technology is exponential but humans are not How will we leave room for inefficiency, imperfection, mystery, mistakes...?









Humanity will change more in the next 20 years than the previous 300 years







The 2017 Asilomar AI principle: great overall guidance for the future of technology

 Human values: all systems should be designed and operated to be compatible with ideals of human dignity, rights, freedoms and cultural diversity Shared benefit and prosperity: to benefit & empower as many people as possible • Ecosystem thinking: ethical, economical and societal issues need to be included Responsibility: those that design/build/run these systems are moral stakeholders





Future Principle 6: Not including externalities in all business models is becoming unsustainable



Facebook 2012: "Move fast and break things"





Facebook 2018: Broken

We Can't Trust Facebook to Regulate Itself

By SANDY PARAKILAS . NOV. 19, 2017



Graphics of Facebook pages were displayed at a hearing on Capitol Hill about Russia's interference in the election. Shawn Thew/European Pressphoto Agency

I led Facebook's efforts to fix privacy problems on its developer platform in advance of its 2012 initial public offering. What I saw from the inside was a company that prioritized data collection from its users over protecting them from abuse. As the world

"This Is Serious": Facebook Begins Its **Downward Spiral**

Facebook was always famous for the sign that hung in its offices, written in big red type on a white background, that said "Move Fast and Break Things." Every time I think about the company, I realize it has done just thatto itself.

Nick Bilton • January 23, 2018 6:21 pm

Facebook





Software... cheating the world?







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Future Principle 7: Leadership in Digital Ethics will be a key competitive advantage





Everything-in-the-intelligent-cloud: who will be accountable, beyond 'making it work'?





Regulation Safety Security **Control Trust Ethics**













Would you agree that we have an ethical imperative to harness the power of the IoT, AI, Robotics and **Bio-Technology for the** collective good of mankind?

Technologies


Future Principle 8: Goodbye routine, hello human-only work



Anything that can be digitized, automated or virtualized, will be ...





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But anything that cannot be digitized or automated will become much more valuable

INTUITION COMPASSION **MYSTERY**

VALUES





CONSCIOUSNESS







2015

- **1** Complex Problem Solving
- 2 Coordinating with Others
- **3 People Management**
- **4** Critical Thinking
- **5** Negotiation
- **6 Quality Control**
- 7 Service Orientation
- **8 Judgement and Decision Making**
- **9** Active Listening
- **10 Creativity**

2020

- **1** Complex Problem Solving
- **2** Critical Thinking
- **3** Creativity
- **4 People Management**
- **5** Coordinating with Others
- **6** Emotional Intelligence
- 7 Judgement and Decision Making
- **8** Service Orientation
- **9** Negotiation
- **10 Cognitive Flexibility**



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Future Principle 9 : In this digital future, it is our humanity that will make all the difference







Conclusions and key take-aways



Key take-aways

1. Develop a future-mindset: exponential, combinatorial, holistic... 2. The end of routine: the future of work is humanity on-top of technology (EQ/IQ)

- 3. Data is the new oil; AI is bigger than the industrial revolution: time to regulate
- 4. Thought-leadership in digital ethics and 'digital humanity' is a big opportunity
- 5. Embrace technology but don't become it: all tech should bring human flourishing





Heaven or Hell: our choice!





We must invest as much in humanity as we invest in technology



FUTURE











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TECHNOLOGY HUMANITY

he coming clash betw man and machine

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Thanks for your time!







