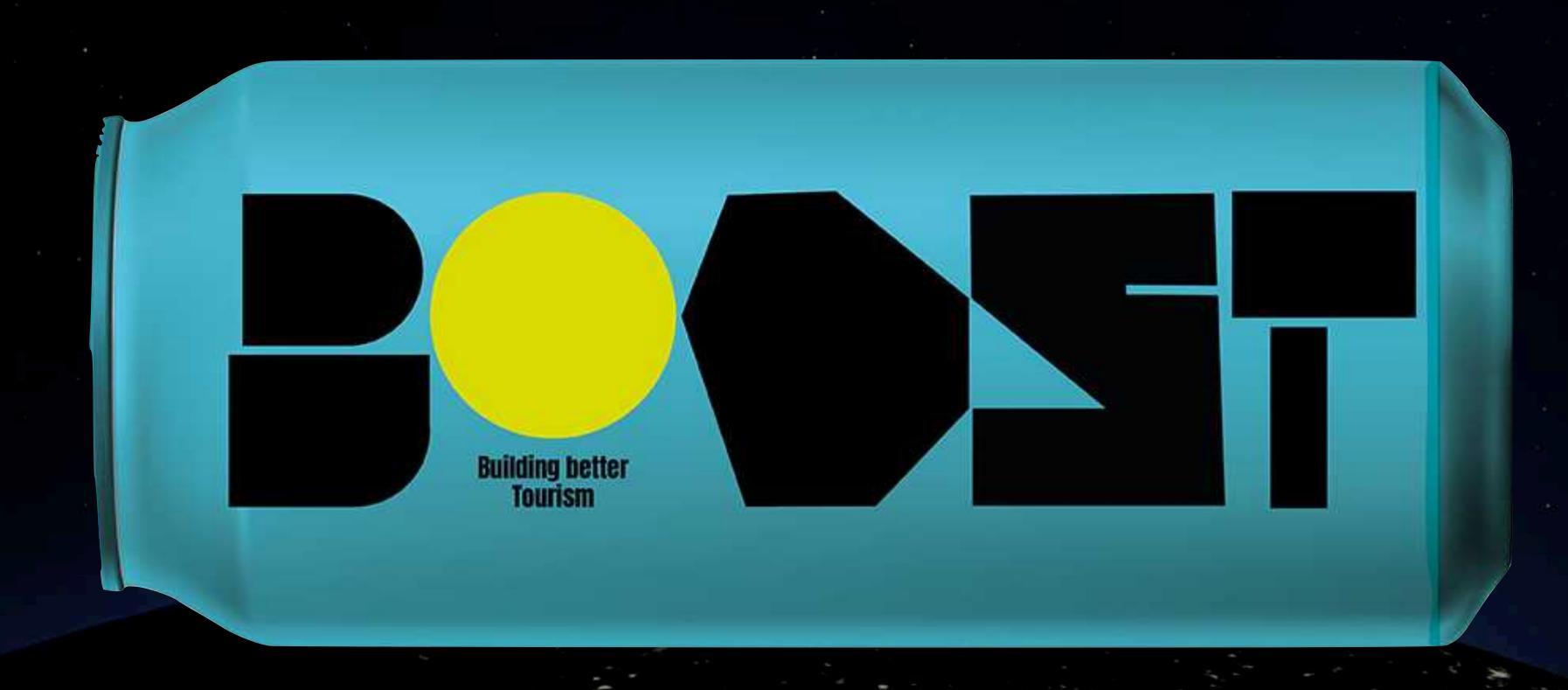
The Good Future: Travel & Tourism



Gerd Leonhard, Futurist & CEO The Futures Agency











"The Future exists first in IMAGINATION, then in WILL, then in REALITY"

(Barbara Marx-Hubbard)

Your Mindset contains your future

The Future is defined by the CHOICES WE MAKE TODAY





The 3 Travel & Tourism Revolutions

DIGITAL REVOLUTION

SUSTAINABILITY REVOLUTION

PURPOSE REVOLUTION























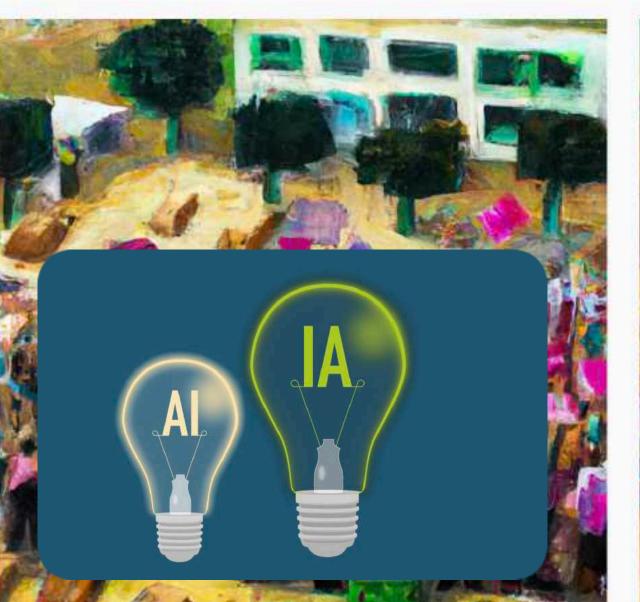


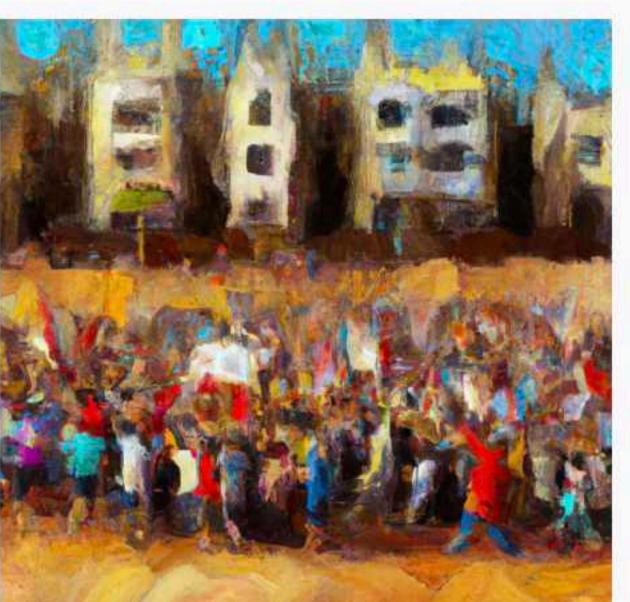




an oil painting of Angry locals protesting against airbnb in portugal, seen from 2030

Generate



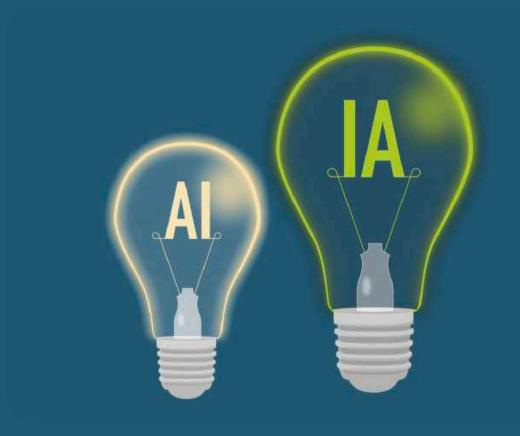








Lensa.ai

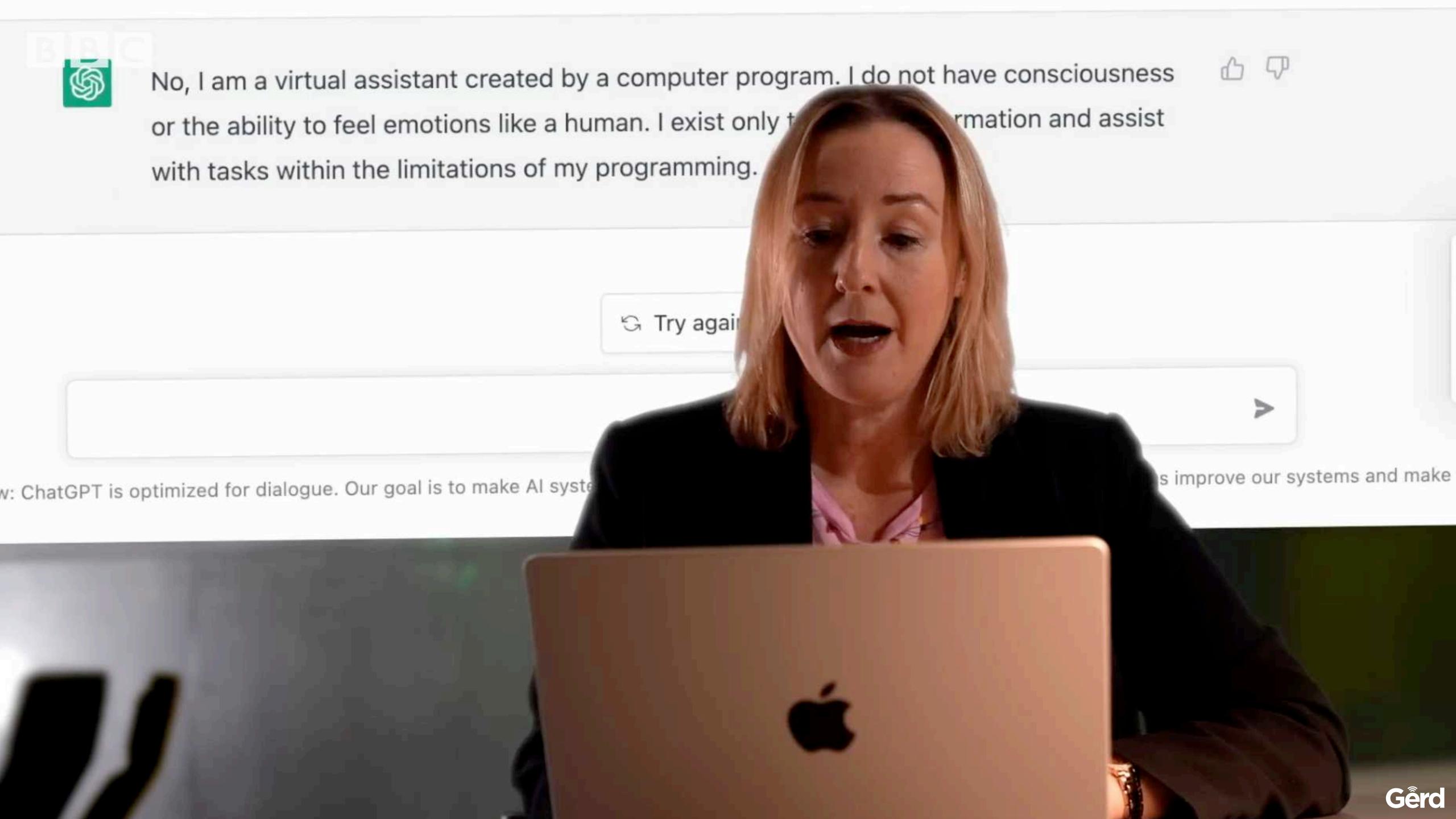






ChatGPT is a chatbot trained using the GPT-3 language model. It uses natural language processing to generate responses to user input in a conversational manner.











It is difficult to predict with certainty what the future of travel and tourism in Portugal will be over the next 10 years. However, it is likely that the industry will continue to evolve and adapt to changing circumstances such as technological advancements, shifts in consumer behavior, and global economic and political developments.

One potential trend that may affect the travel and tourism industry in Portugal over the next decade is the increasing popularity of sustainable and eco-friendly tourism. As more and more travelers become concerned about the environmental impact of their travels, it is likely that destinations that can offer sustainable tourism options will become more attractive. Portugal has a number of initiatives in place to promote sustainable tourism, such as the "Green Destinations" program, which aims to reduce the environmental impact of tourism and enhance the

Asking the the GPTChat-Bot about the Future of Tourism



Rafat Ali, Skift December 5th, 2022 at 2:27 PM EST



What are the implications of generative AI for marketing of the travel industry?





Generative AI has many potential implications for marketing in the travel industry. Some of these implications include:



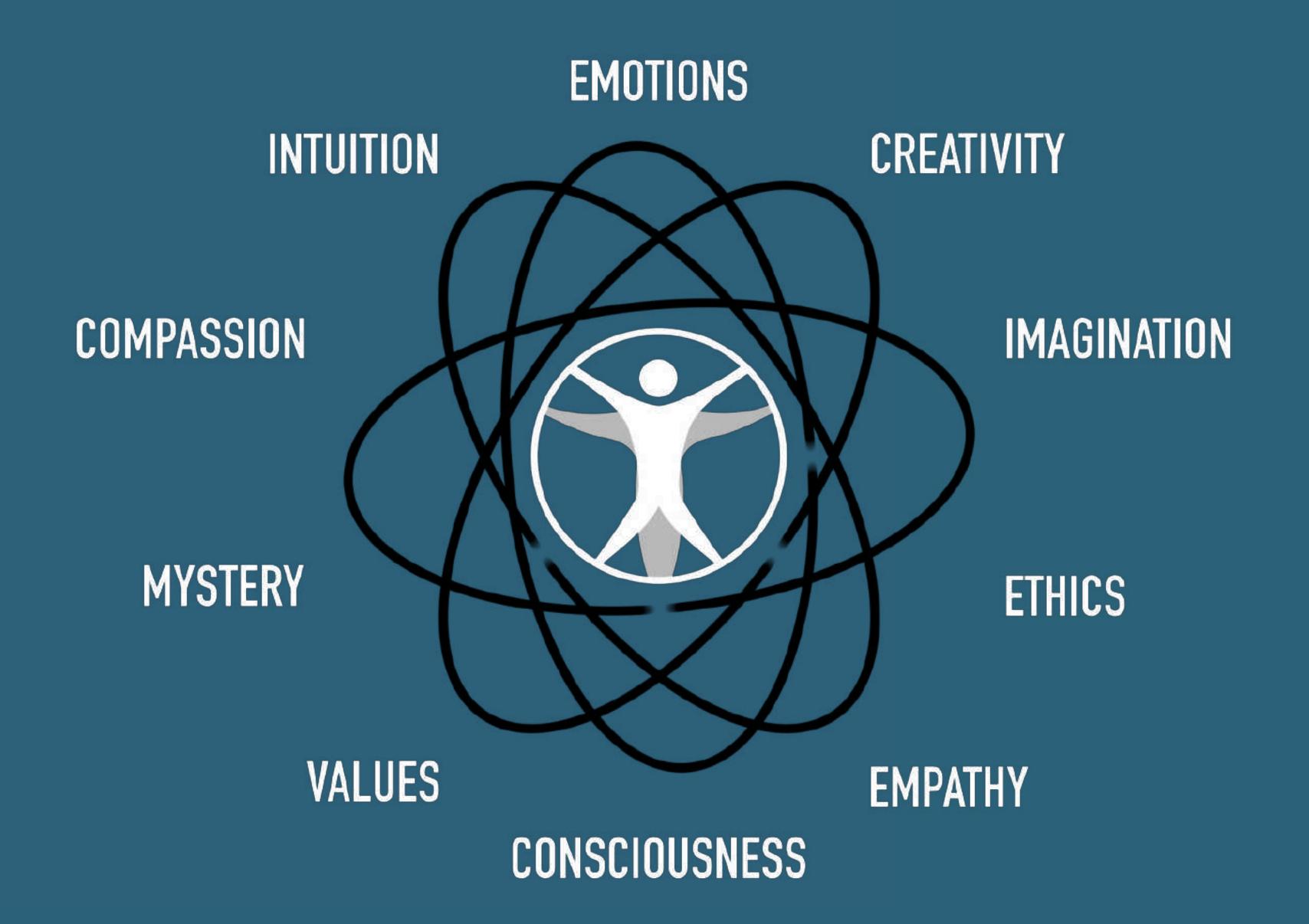


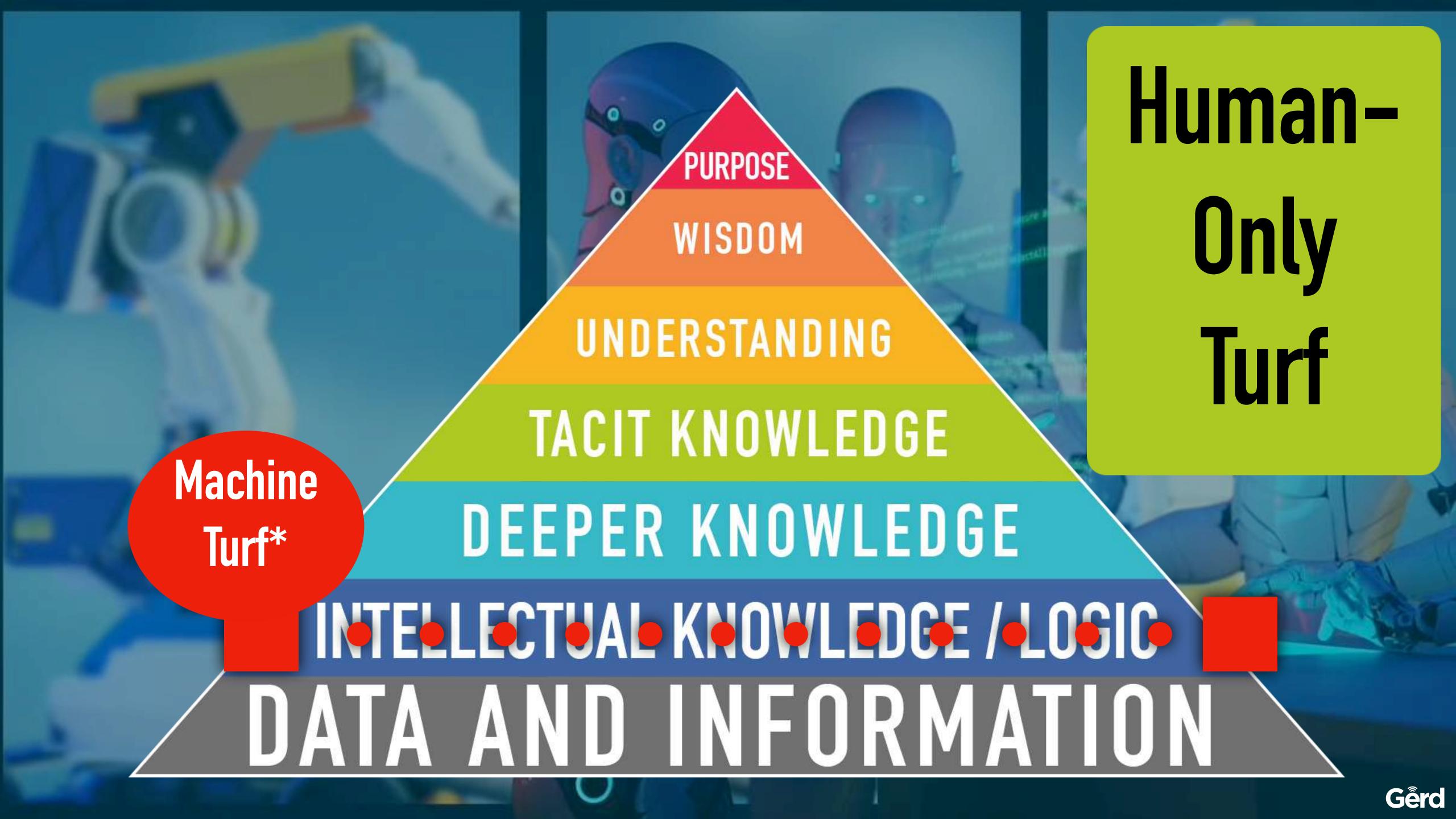
- Generating personalized marketing materials, such as advertisements and social media posts, to promote travel packages and destinations
- Creating personalized recommendations for travel destinations and itineraries based on the preferences and interests of individual travelers
- Automating the creation of marketing content, such as product descriptions and customer testimonials, to reduce the time and cost of marketing efforts
- Generating predictive models for customer behavior and preferences to inform marketing strategies and target specific segments of the market
- Improving the effectiveness of marketing campaigns by using generative AI to generate and evaluate multiple options for marketing messages and tactics
- Providing personalized customer service responses to common inquiries and complaints, which can improve customer satisfaction and loyalty.

Overall, generative AI has the potential to greatly improve the efficiency and effectiveness of marketing in the travel industry by providing personalized and tailored experiences for travelers.

Reminder: Algorithms know the logic of everything but the feeling of nothing







DIGITAL REVOLUTION

SUSTAINABILITY REVOLUTION

PURPOSE REVOLUTION

BUSINESS AS USUAL

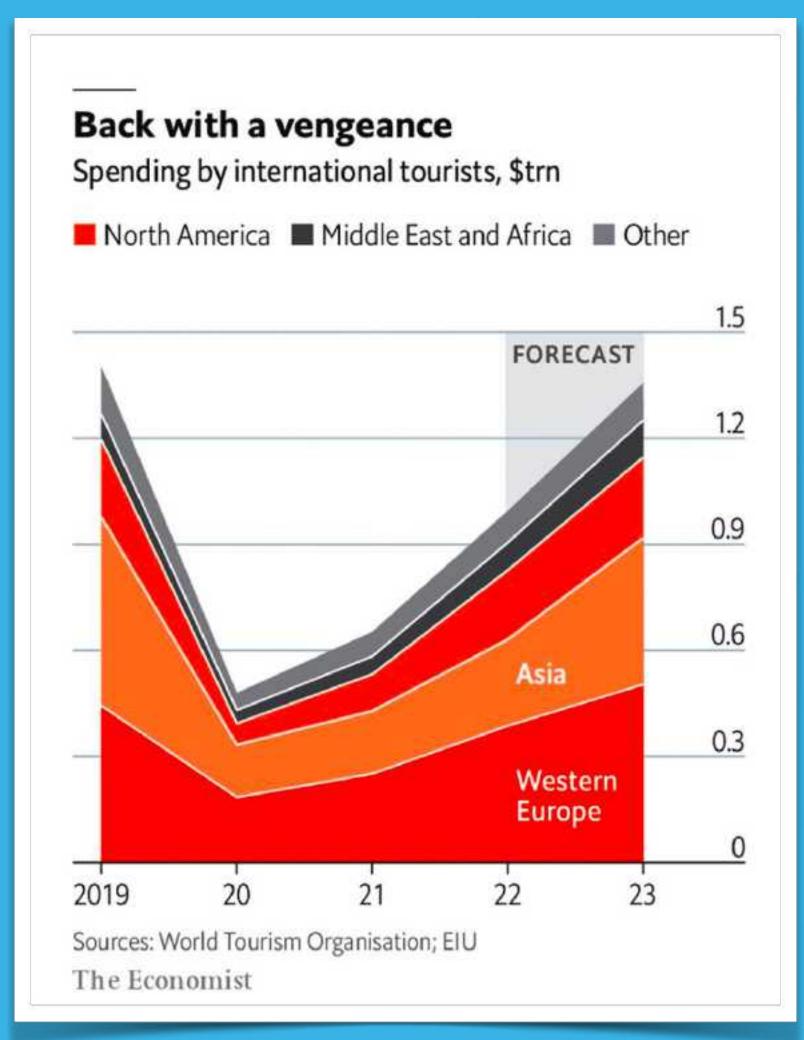
EXTRACTION





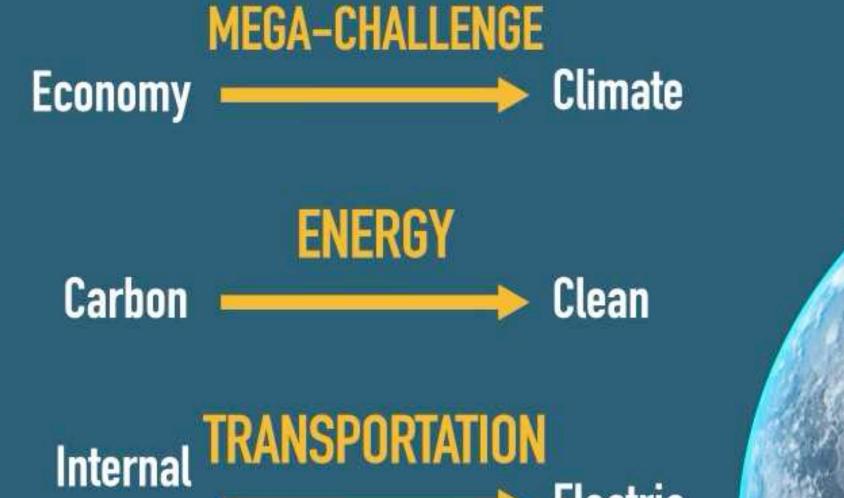
CREATION





PARADIGM SHIFTS





Electric Combustion

POLITICS Conservative **Progressive**

CULTURE Millennial-centric Boomer-centric

> **POLICY** People, Planet, Purpose, Prosperity

MEDICAL & PHARMA Healthcare Sick-Care

Private Sector

Physical !

Industrial

Single Countries

Source: Hat-tip to Peter Leyden

Profit & Growth

Gerd

MEGA-CHALLENGE

Economy Climate ENERGY

Carbon — Clean

CULTURE

Boomer-centric — Millennial-centric

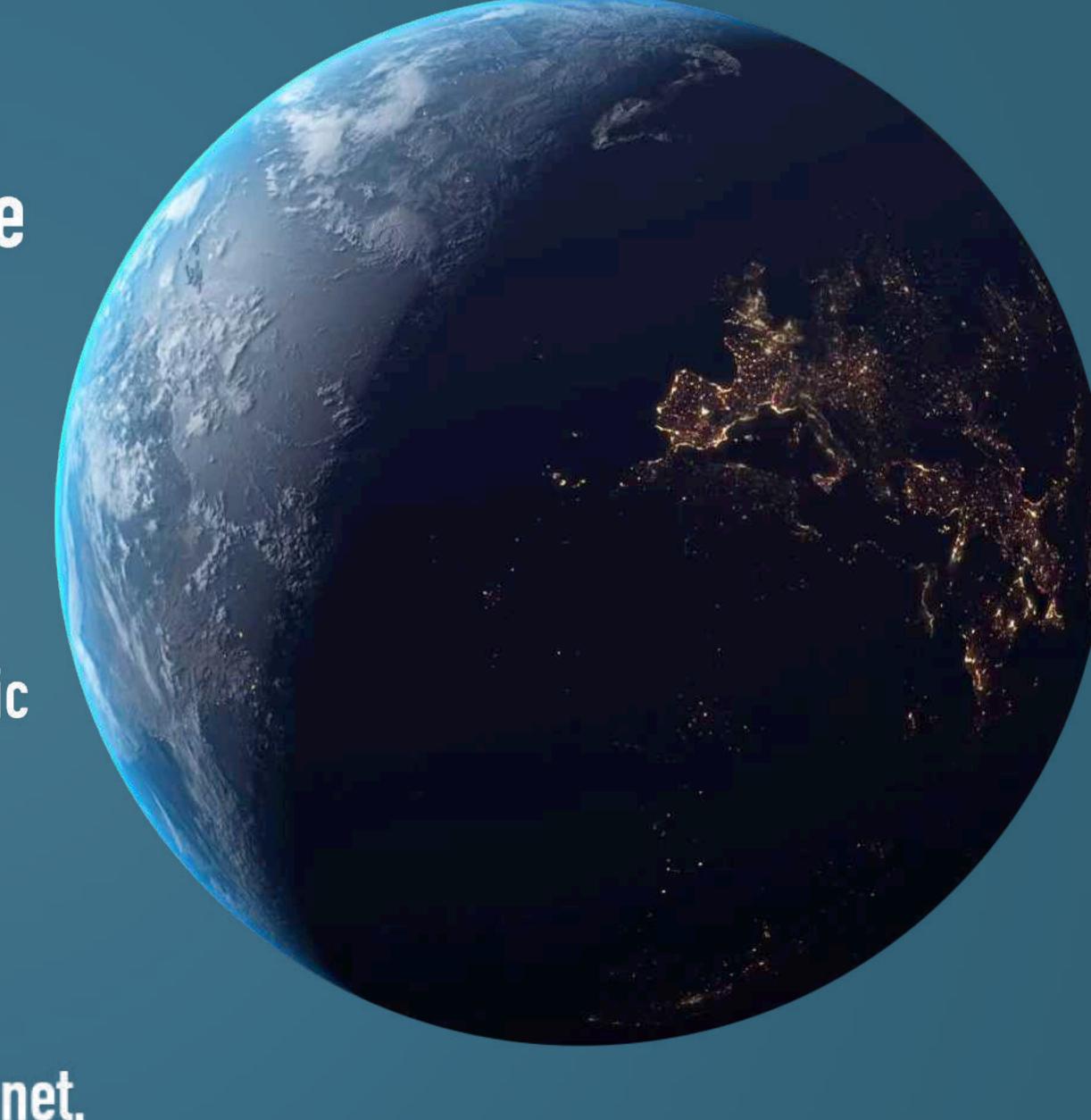
WORK

Physical — Digital / Virtual

POLICY

Profit & Growth

People, Planet, Purpose, Prosperity







Paradigm Shifts

EGO From EGOSystems ECO

to ECOSystems:















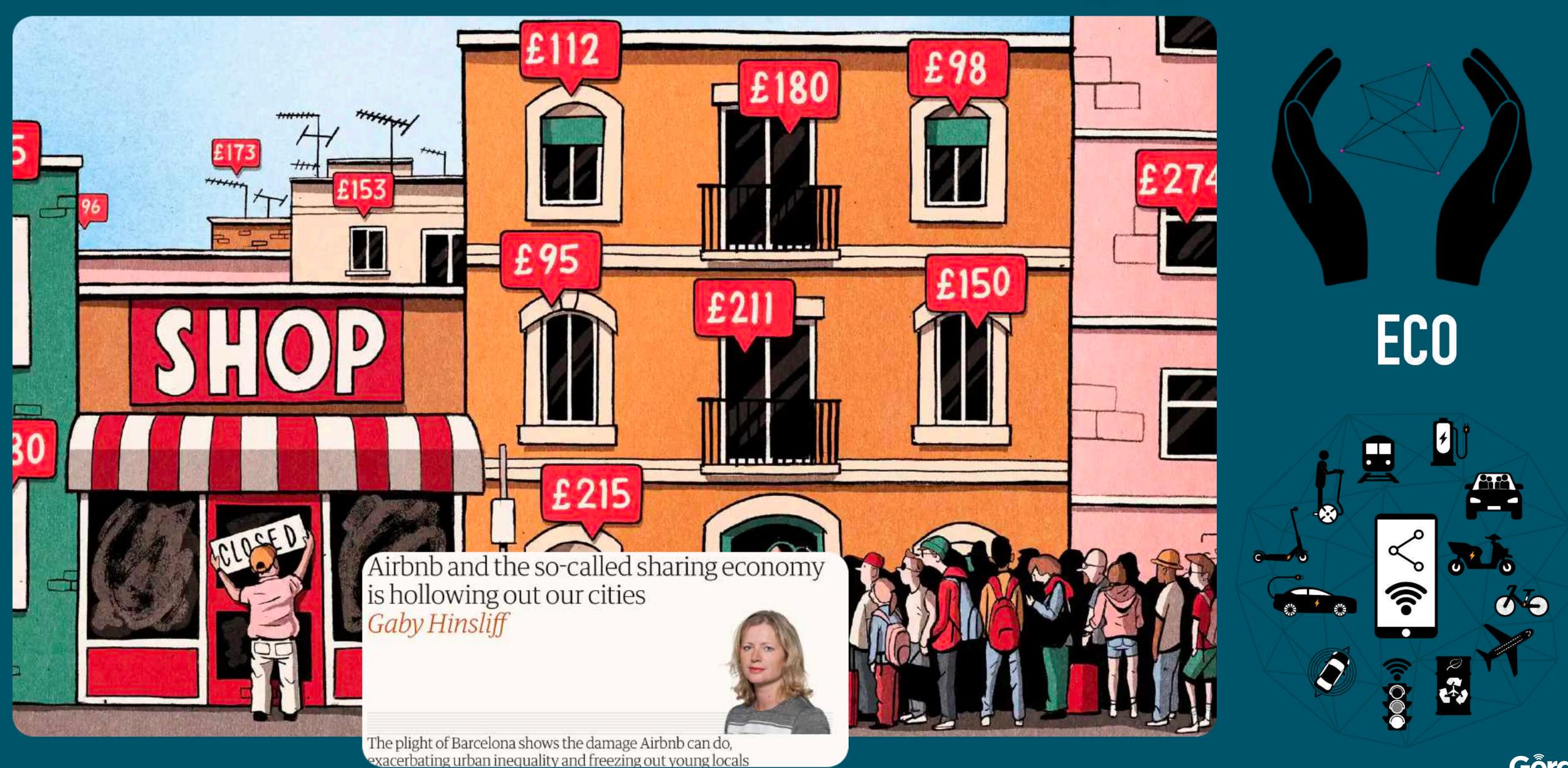


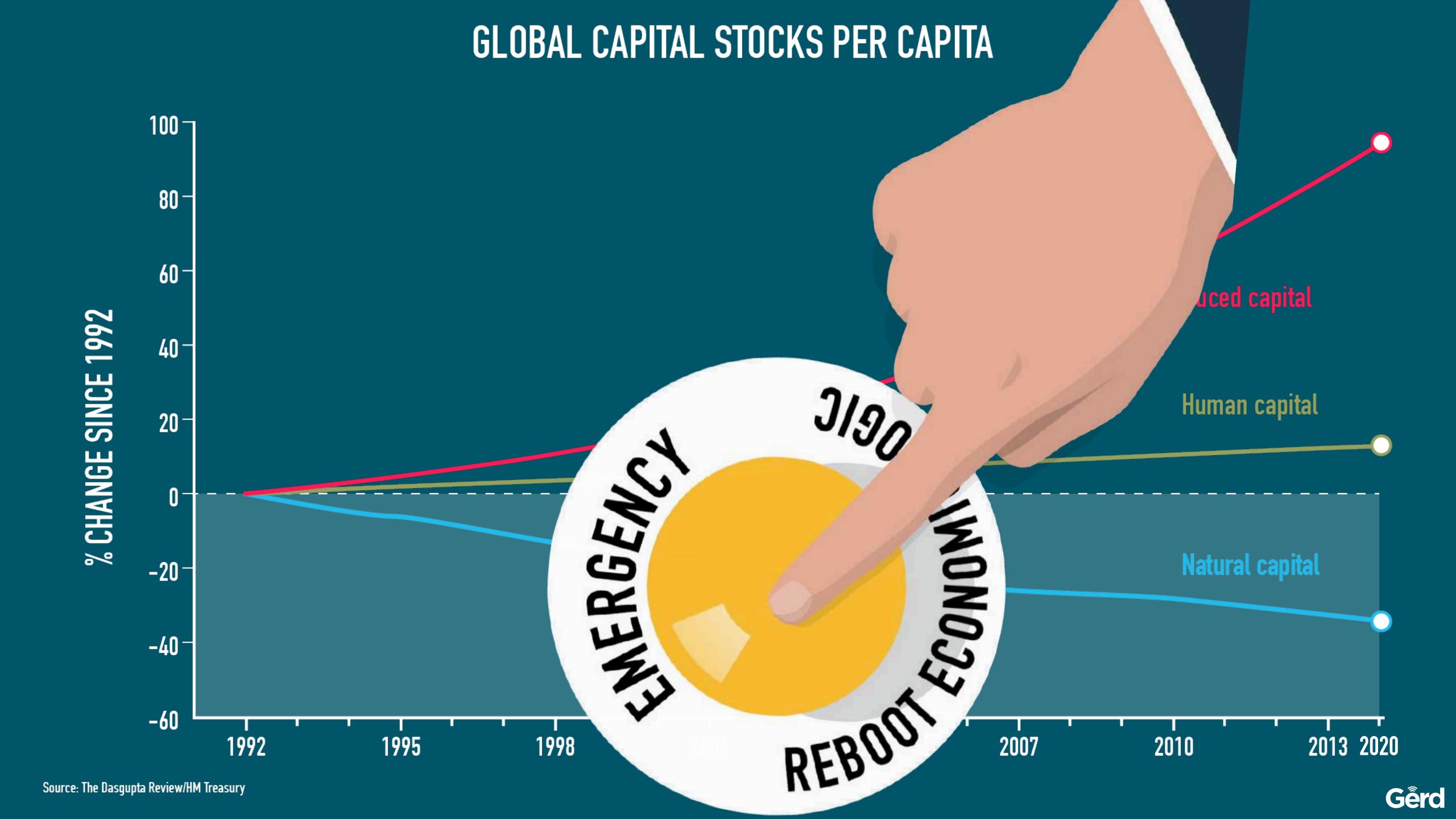




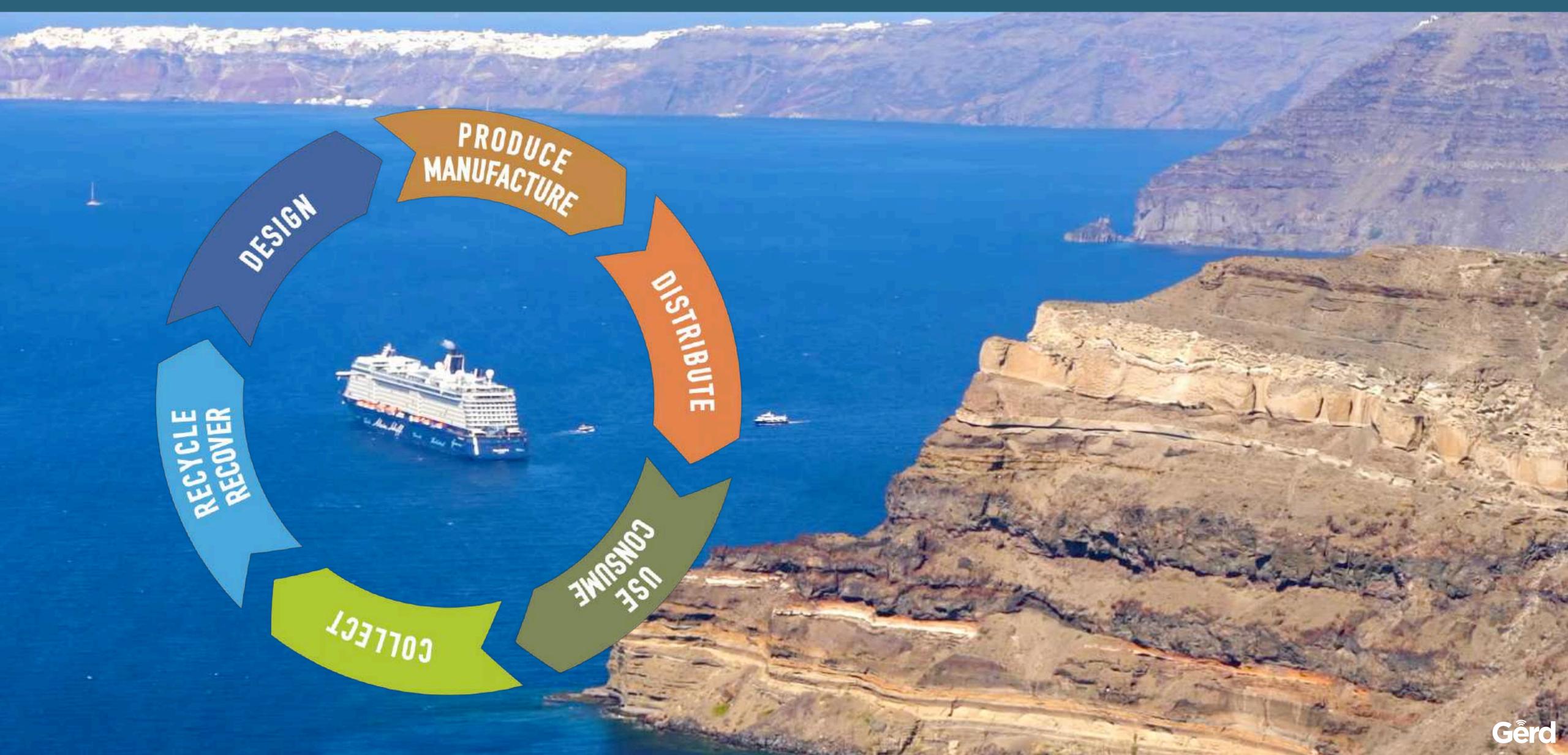


It's time to include the externalities (and pay the real cost)



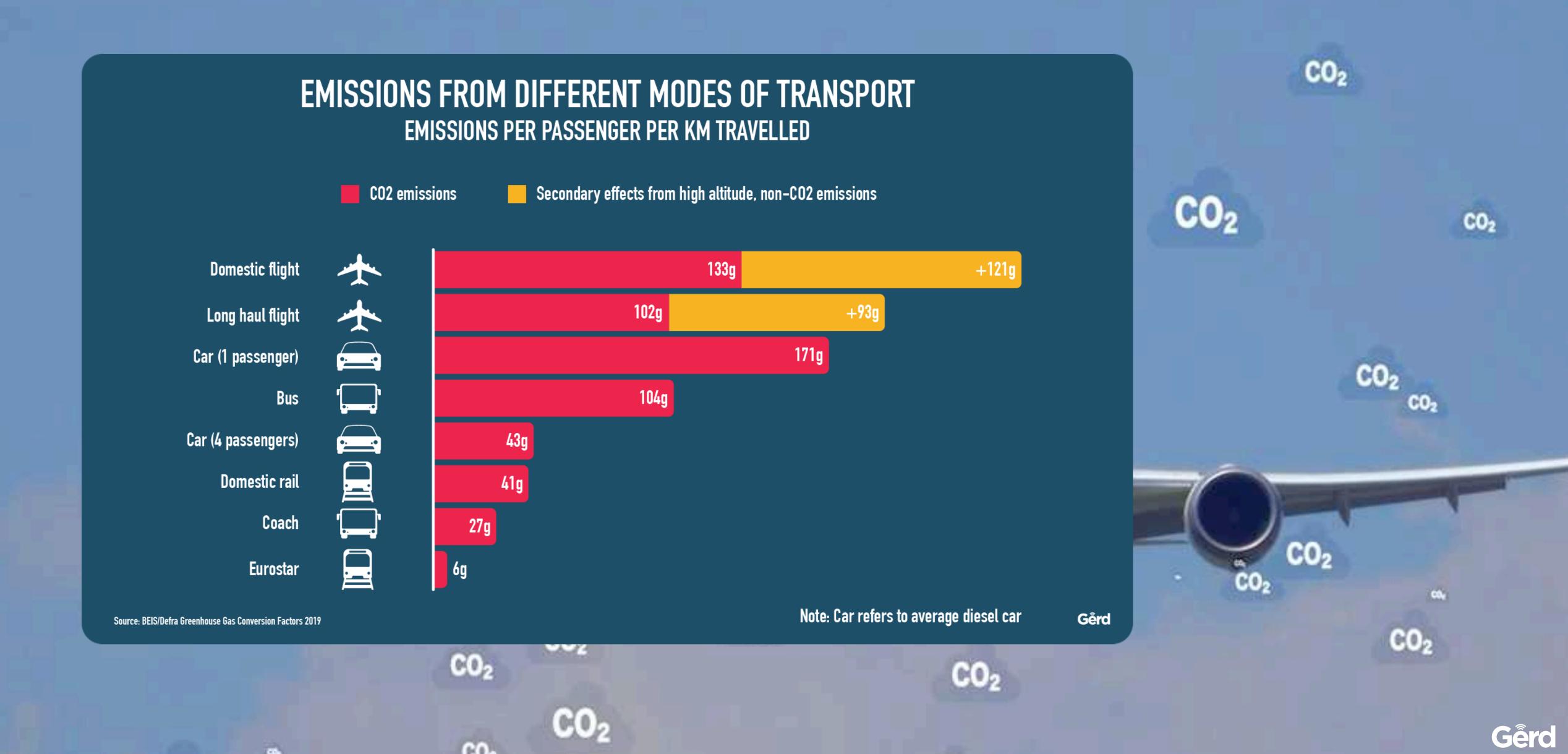


Degrowth? Circular, Sustainable, Equitable Growth



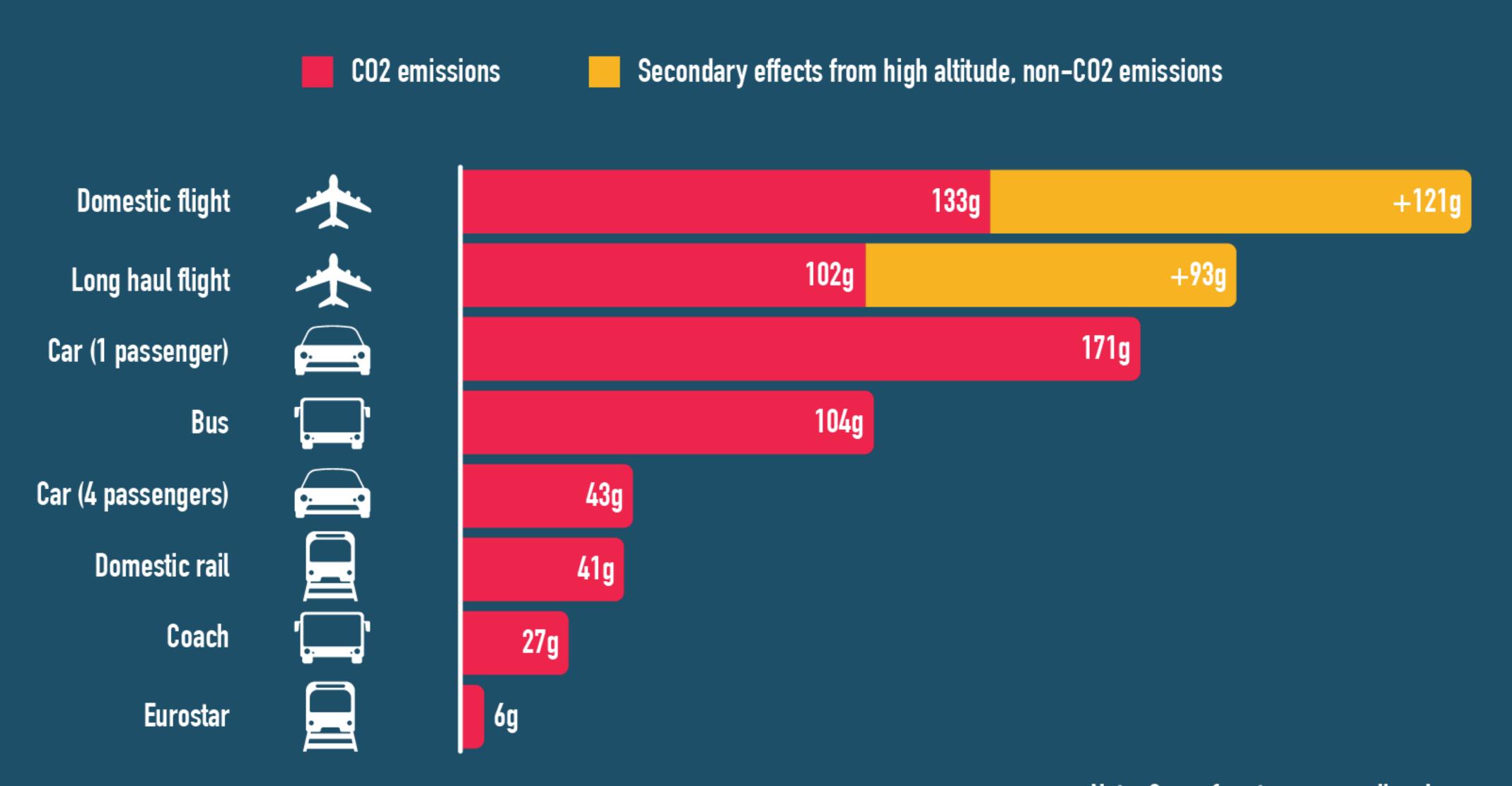


The Future of Air Travel: A great example of what's ahead



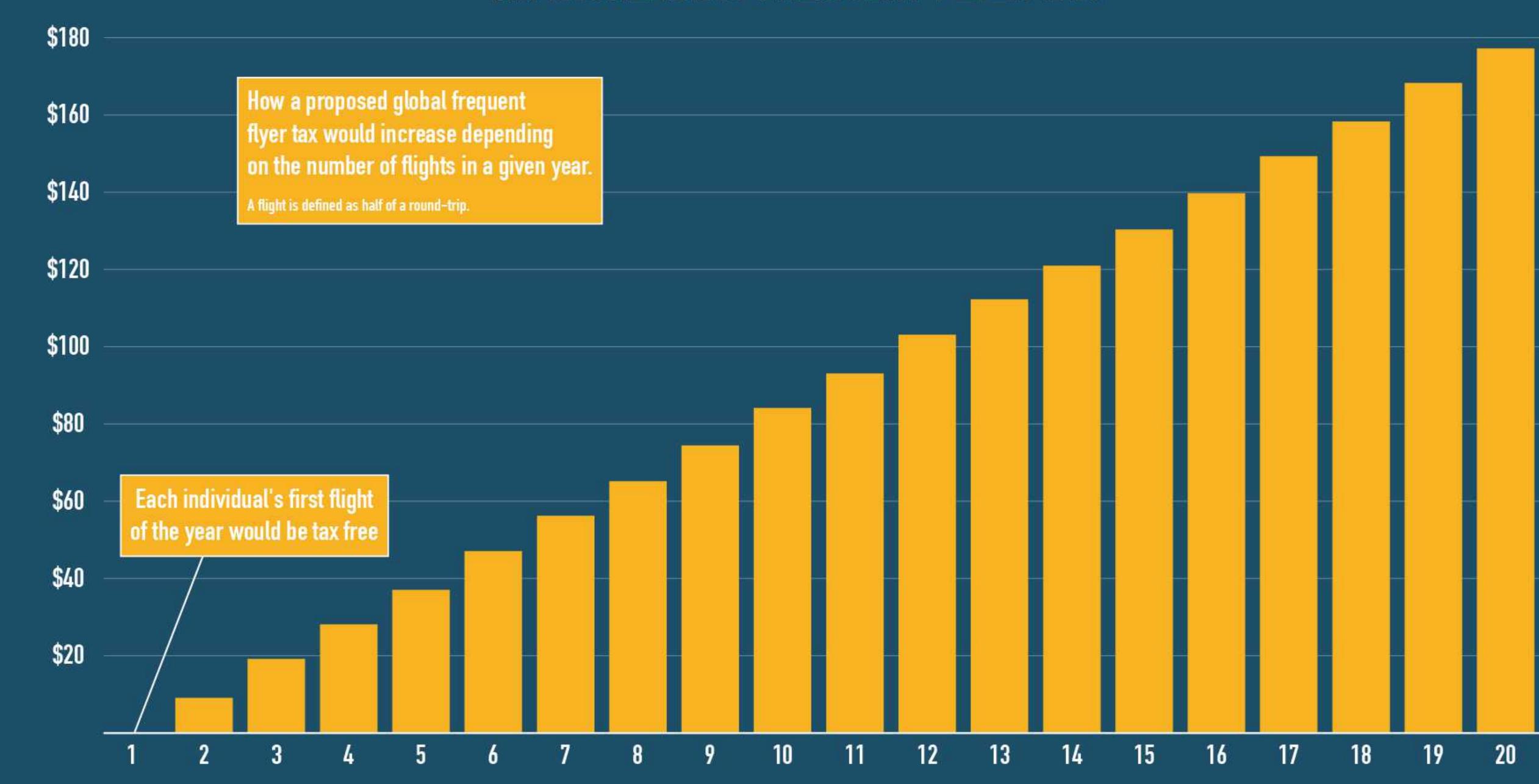
EMISSIONS FROM DIFFERENT MODES OF TRANSPORT

EMISSIONS PER PASSENGER PER KM TRAVELLED



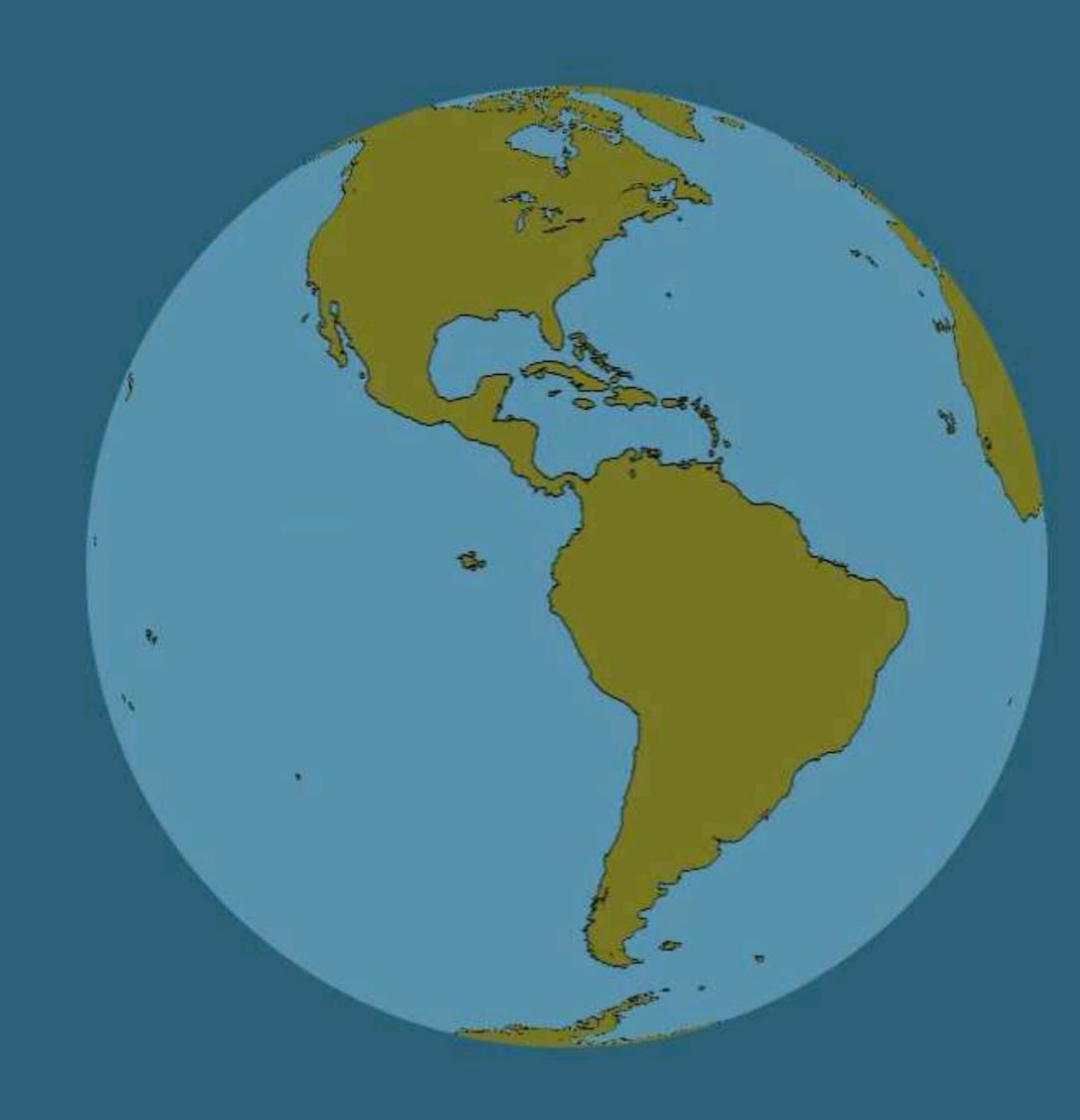


AN INCREASING FREQUENT FLYER TAX





PROFIT GROWTH



PURPOSE PROSPERITY



Norway Set To Introduce More Restrictions On Cruise Ships

David Nikel · Feb 26, 2022,



Swiss Re cuts fossil fuel cover for oil, gas to protect climate

Simon Jessop

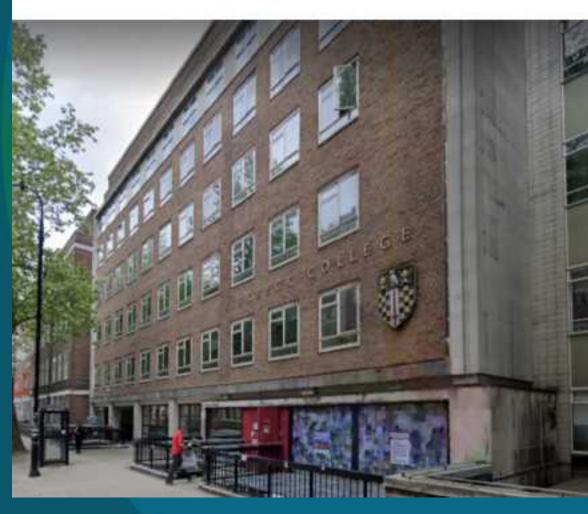
2 minute readMarch 17, 20227:34 PM GMT+1Last Updated 9 months ago



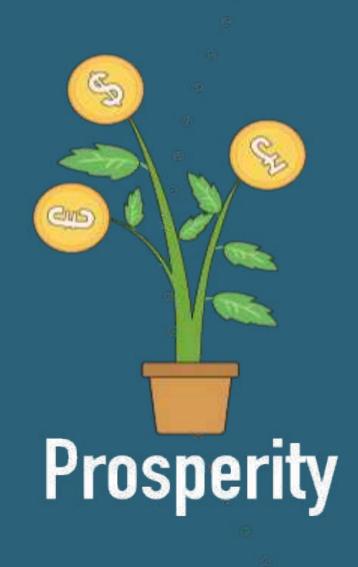
University bans fossil fuel companies from recruiting students with careers service

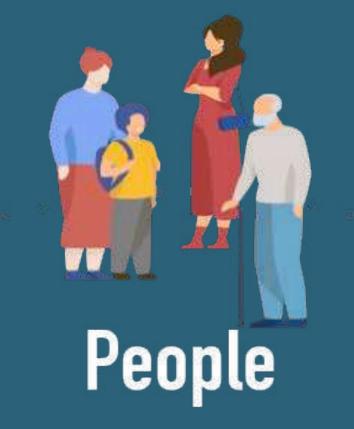
It is believed to be first university to cut ties with oil and gas recruiters

Zoe Tidman · Wednesday 28 September 2022 12:34



New Paradigms New Narratives New Priorities New Rules New Skills





Tourism & Travel



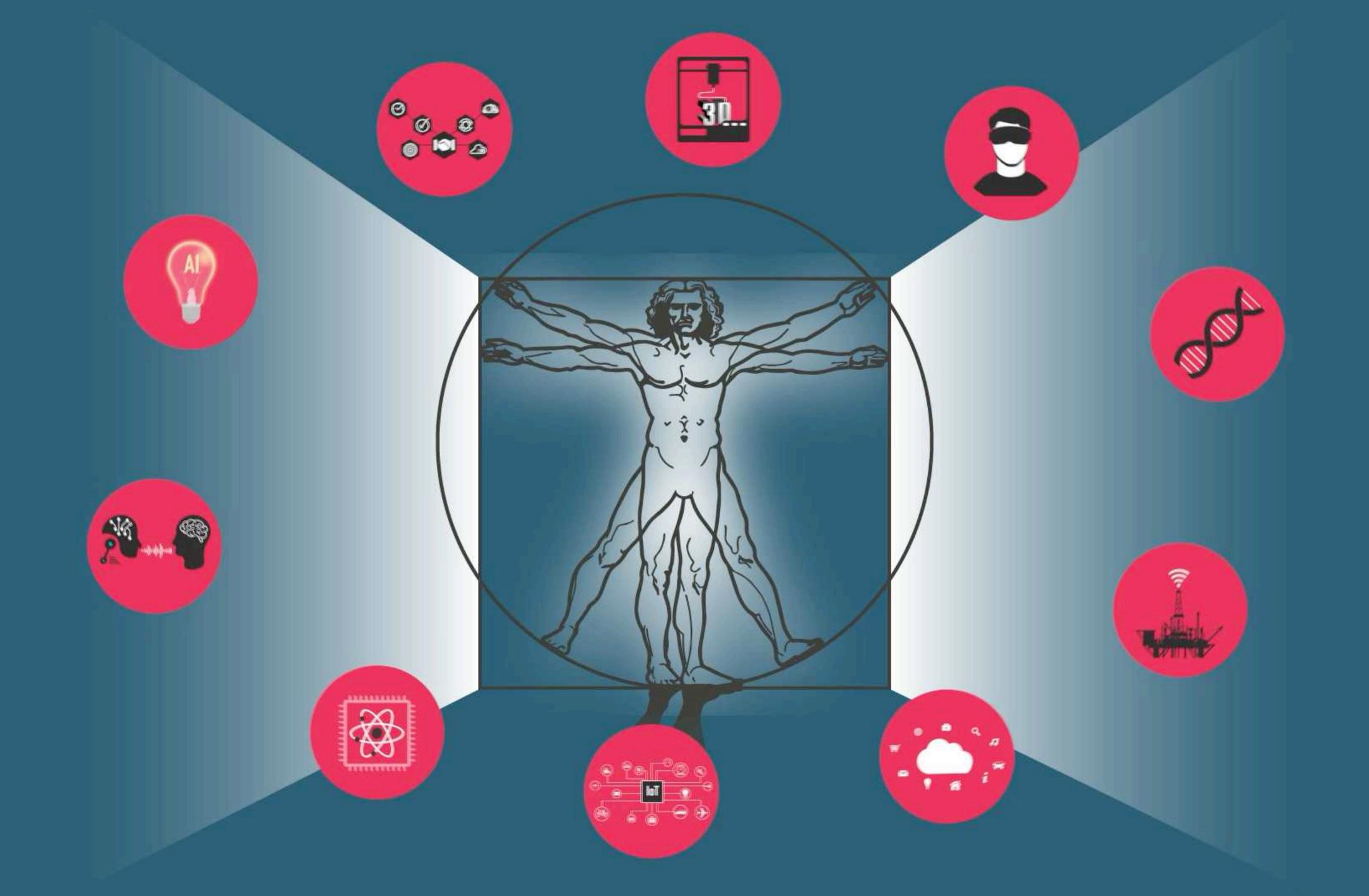




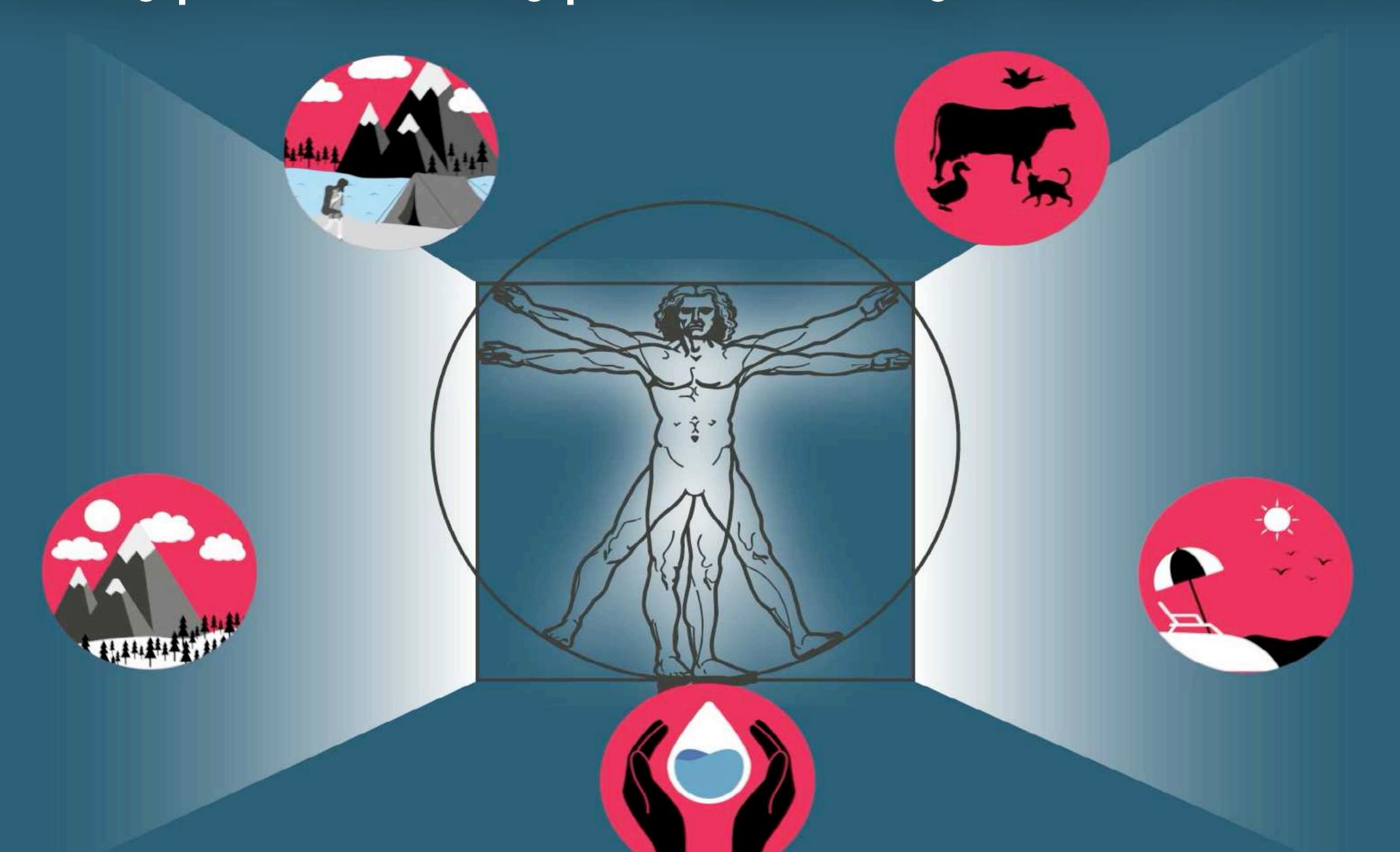
15 years ago, the internet was an escape from the real world. Now, the real world is an escape from the internet.

6:46 PM · 28 Aug 17

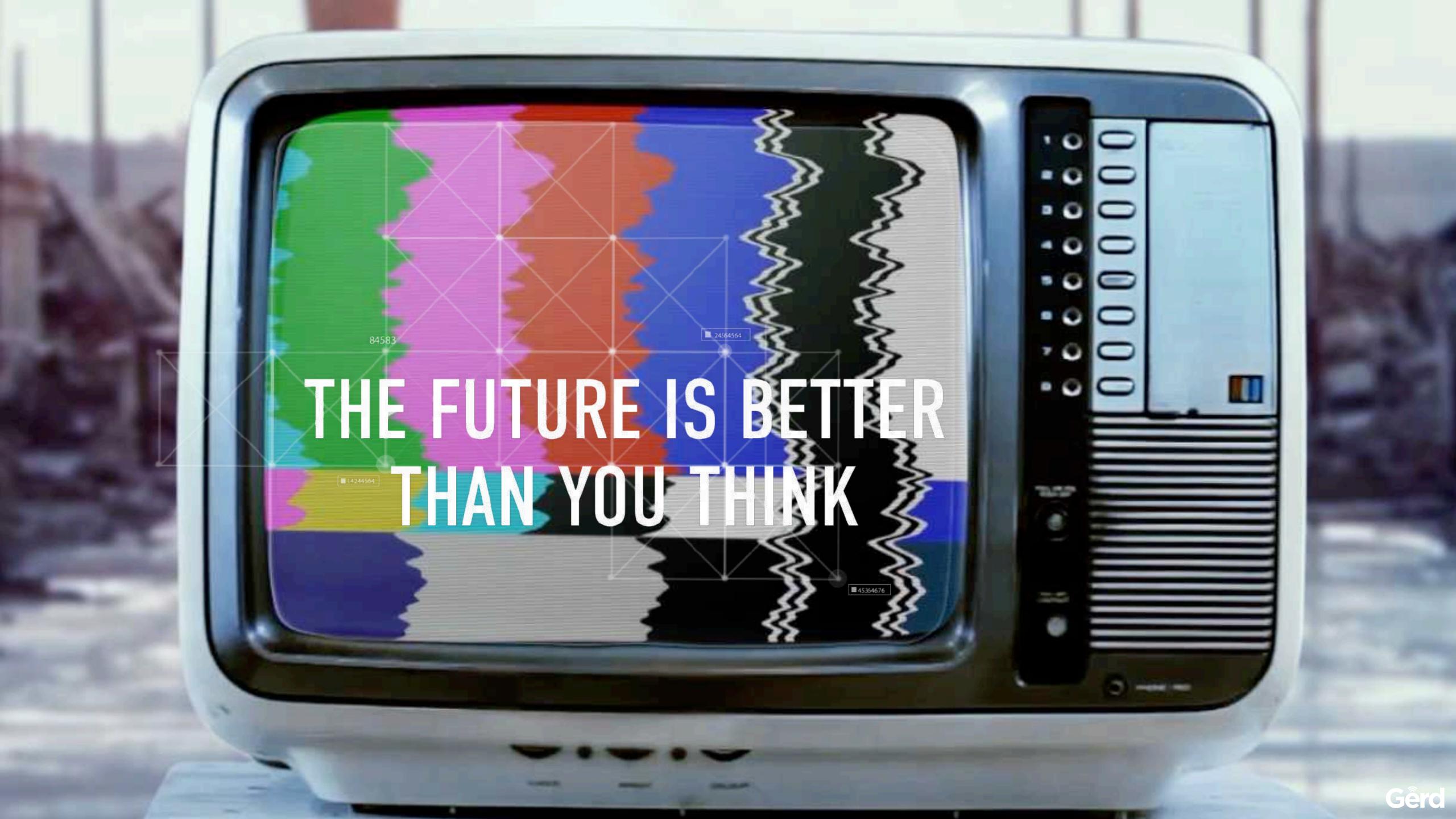




Re-Wilding | Re-Connecting | Re-Humanising: A Human Renaissance







DIGITAL REVOLUTION

SUSTAINABILITY REVOLUTION

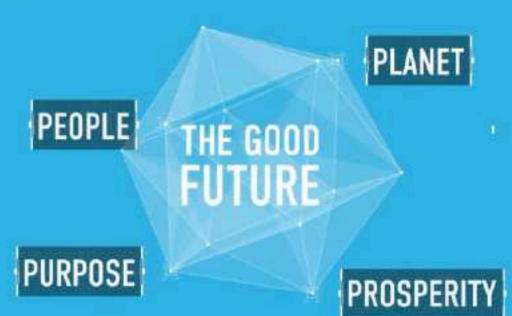
PURPOSE REVOLUTION











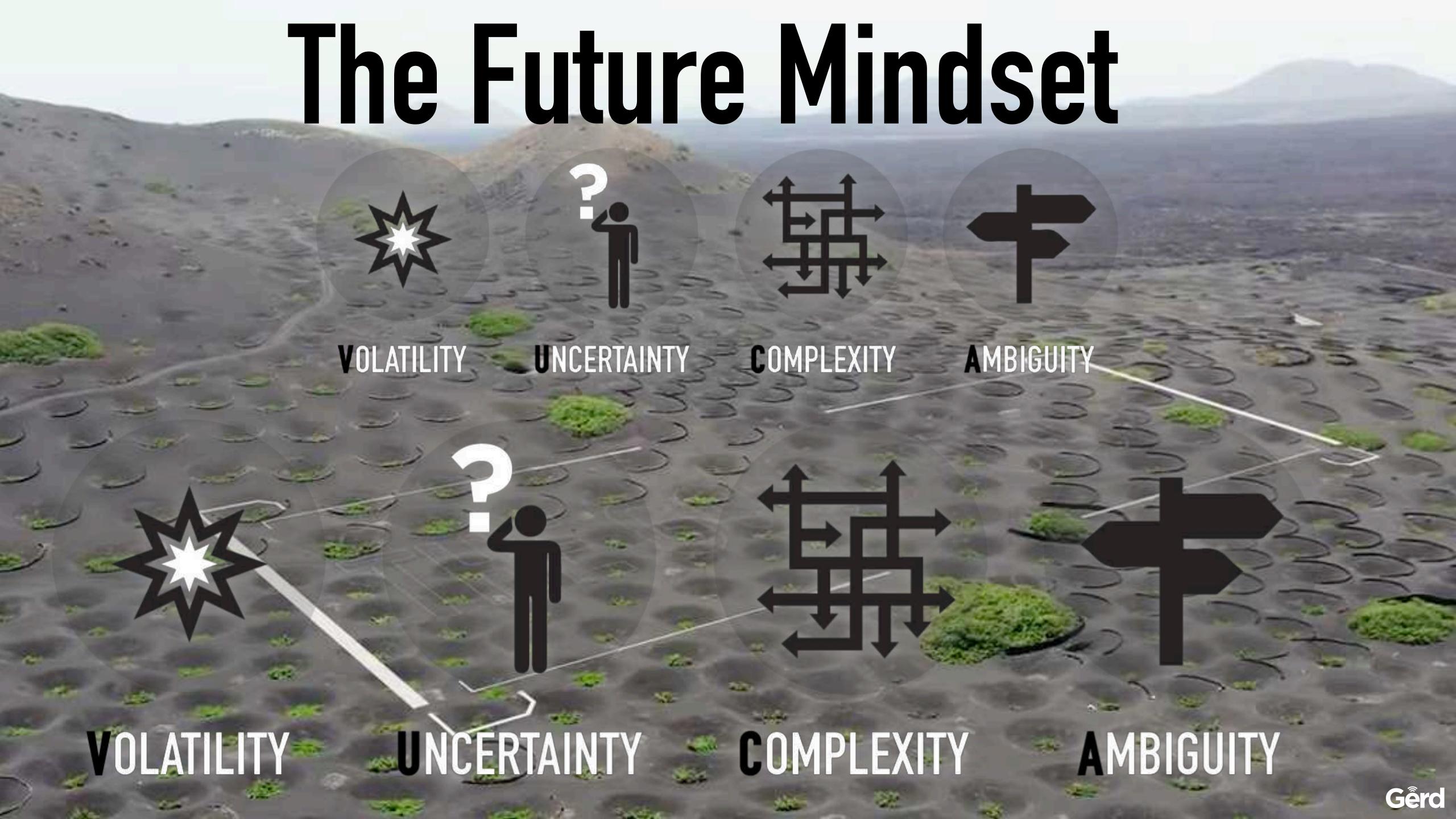






SHAME!





"We are to be architects of the future, not its victims" (Buckminster Fuller)

- O Don't go into the future based on fear: Optimism is EXISTENTIAL
- O Get to the future b4 your customers and greet them when they arrive!
- O Move beyond extracting value create new values, think circular
- O Digital Revolution: provide new, unique, added value services
- O Sustainable Revolution: go all-in on decarbonisation & sustainability
- O Purpose Revolution: the 4Ps: relationships, experiences, engagement

Muito obrigado for your time and attention!





With PT subtitles

Gerd Leonhard, Futurist & CEO The Futures Agency









